

Terms of Service

Protecting Rivhit and Our Users.

Apr 22, 2020, updated Apr 12, 2021

These Terms govern your access to and use of Rivhit ("Rivhit", "Rivhit.com", "we," "us" or "our") available at or through <https://www.rivhit.co.il/> (the "Service" or "Services").

These Terms also govern visitors' access to and use of any websites or apps that use our Services, such as apps that utilize Rivhit to receive files from their users.

Our Services are offered subject to your acceptance, without modification, of all of the terms and conditions contained herein and all other operating rules, policies (including, without limitation), and procedures that may be published from time to time by us (collectively, the "Agreement"). You agree that we may automatically upgrade our Services, and the Agreement will apply to any upgrades.

Please read the Agreement carefully before accessing or using our Services. By accessing or using any part of our Services, you agree to become bound by the Agreement. If you do not agree to all the terms of the Agreement, then you may not access or use our Services.

Who's Who

Throughout these Terms, "you" applies to both individuals and entities that access or use our Services. If you are an individual using our Services on behalf of an entity, you represent and warrant that you have the authority to bind that entity to the

Agreement and that by using our Service(s), you are accepting the Agreement on behalf of that entity.

Your Account

Where use of our Services requires an account, you agree to provide us with complete and accurate information when you register for an account and keep the information current. This is important because sometimes we may need to send you notable updates (for example, about important changes to our Terms of Service or Privacy Policy), or we may want to let you know about and make informed choices in response to legal inquiries or complaints.

You will be solely responsible and liable for any activity that occurs under your account. You are responsible for keeping your account information up-to-date and for keeping your password secure.

You are responsible for maintaining the security of your account and any Service-related website, store, or other content, and you are fully responsible for all activities that occur under your account and any other actions taken in connection with our Services. You shall not share or misuse your access credentials. You must immediately notify us of any unauthorized uses of your account, store, or website, or of any other breach of security. We will not be liable for any acts or omissions by you, including any damages of any kind incurred as a result of such acts or omissions.

Communications

When you create an Rivhit account, we consider that to be an inquiry about our products and services. We may use your information to contact you directly regarding your account, or with newsletters, marketing, promotional materials, or other

information that may be of interest to you. You may opt-out of receiving these communications from us by following the unsubscribe link, or by sending us an email.

Minimum Age Requirements

Our Services are not directed to children. Access to and use of our Services is only for those over the age of 16. If you are younger than this, you may not register for or use our Services. Any person who registers as a user or provides their personal information to our Services represents that they are 16 years of age or older.

Responsibility of Visitors and Users

We have not reviewed, and cannot review, all of the content (such as, but not limited to, files, text, photo, video, audio, code, computer software, items for sale, or other materials) posted to our Services by users or anyone else ("Content") and are not responsible for any use or effects of such Content. So, for example:

- We do not endorse any Content or represent that Content is accurate, useful, or non-harmful. Content could be offensive, indecent, or objectionable; include technical inaccuracies, typographical mistakes, or other errors; or violate or infringe the privacy, publicity rights, intellectual property rights, or other proprietary rights of third parties. With any copyright complaint, please contact us at rivhit@rivhit.com.
- If you post Content, comment on a website, or otherwise make (or allow any third party to make) Content available on our Services, you are entirely responsible for the Content, and any harm resulting from, that Content or your conduct.
- We disclaim any responsibility for any harm resulting from anyone's use or downloading of Content. If you access or use

any Content, you are responsible for taking precautions as necessary to protect yourself and your computer systems from viruses, worms, Trojan horses, and other harmful or destructive content.

- Any Content offered through any of our Services are the sole responsibility of the person who posted or uploaded that Content ("User"), and you agree that you will look solely to the User who posted or uploaded that Content for any damages that result from your use of Content.
- We are not a party to, and will have no responsibility or liability for, any communications, transactions, interactions, or disputes between you and the provider of any Content.
- Please note that additional third-party terms and conditions may apply to the downloading, copying, or use of Content.

We also have not reviewed, and cannot review, all of the Content, including files and information, made available through, link to, or are linked from, our Service. For example:

- We do not have any control over files or Content posted or uploaded by end-users or coming from public cloud folders.
- The existence of a link to or from one of our Services does not represent or imply that we endorse such website.
- You are responsible for taking precautions as necessary to protect yourself and your computer systems from viruses, worms, Trojan horses, and other harmful or destructive content.
- We disclaim any responsibility for any harm resulting from User-uploaded files, or from files that came from external cloud storage.

Fees, Payment, and Renewal

Fees for Paid Services. Some of our Services are offered for a fee (collectively, "Paid Services"). By using a Paid Service, you agree to pay the specified fees. Depending on the Paid Service, there may be one-time fees or recurring fees. For recurring fees, we'll bill or charge you for in regular automatically-renewing intervals (such as monthly, annually, or biennially), on a pre-pay basis until you cancel, which you can do at any time by contacting the relevant support team.

Taxes. To the extent permitted by law, or unless explicitly stated otherwise, all fees are exclusive of applicable federal, provincial, state, local or other governmental sales, goods and services, harmonized or other taxes, fees, or charges now in force or enacted in the future ("Taxes"). You are responsible for payment of all applicable Taxes relating to your use of our Services, your payments, or your purchases. If we are obligated to pay or collect Taxes on the Fees you've paid or will pay, you are responsible for such Taxes, and we may collect payment for such Taxes.

Payment. If your payment fails or if Paid Services are otherwise not paid for or paid for on time, we may immediately cancel or revoke your access to the Paid Services. If you contact your bank or credit card company to decline or reverse the charge of fees for Paid Services, we may revoke your access to our Services in general.

Automatic Renewal. To ensure uninterrupted service, recurring Paid Services are automatically renewed. This means that unless you cancel a Paid Service before the end of the applicable subscription period, it will automatically renew, and you authorize us to invoice you or use any payment mechanism we have on record for you to collect the then-applicable subscription fee (as well as any Taxes). By default, your Paid Services will be renewed

for the same interval of time as your original subscription period. For example, if you purchase our annual plan, you will be charged each year for the following 12-month period. We may charge your account up to one month before the end of the subscription period. It is your responsibility to make sure you are checking your email (including any spam or other filters) in order to receive any reminder email we send to you in advance of renewal. The date for the automatic renewal is determined automatically based on the date of the original purchase and cannot be changed.

Canceling Automatic Renewal. You can manage and cancel your Paid Services by contacting us at rivhit@rivhit.com.

Fee Changes. We may change our fees at any time, or start charging fees for Services that were previously free. When applicable, we may give you advance notice of the fee changes. If you don't agree with the fee changes, you must cancel your Paid Service.

No-Show Policy. We may have a "no-show policy" for some Paid Services, which means that if you fail to show up or are late for a scheduled session, we may withhold the Service without a refund.

Refunds.** While you may cancel a Paid Service at any time, refunds are issued in our sole discretion, unless otherwise required by applicable law.

General Representation and Warranty

You represent and warrant that your use of our Services:

- Will be in strict accordance with these Terms;
- Will comply with all applicable laws and regulations (including, without limitation, all applicable laws regarding

- online conduct and acceptable content, privacy, data protection, the transmission of technical data exported from the United States, the European Union, or the country in which you reside, the use or provision of financial services, notification and consumer protection, unfair competition, and false advertising);
- Will not use the Services for any unlawful purposes, to publish illegal content, or in furtherance of illegal activities;
 - Will not infringe or misappropriate the intellectual property rights of any third party;
 - Will not overburden Rivhit's systems, as determined by us in our sole discretion;
 - Will not disclose sensitive personal information of others;
 - Will not be used to send spam or bulk unsolicited messages;
 - Will not interfere with, disrupt, or attack any service or network; and
 - Will not be used to create, distribute, or enable material that is – or that facilitates or operates in conjunction with – malware, spyware, adware, or other malicious programs or code.

Specific Service Terms

Our Service is designed to give you as much control and ownership over what goes on your account as possible and encourage you to share files freely. You own all Content you post to the Service. However, be responsible in what you publish. In particular, make sure that none of the prohibited items (like spam, viruses, or serious threats of violence) appear on your account.

If you find files on Rivhit that you believe violates these Terms, please contact us at rivhit@Rivhit.com.

Your Rivhit Account. If you create a source on Rivhit, you get to use an Rivhit-owned subdomain and email address. You must not engage in “domain squatting,” claim an unreasonable number of subdomains or emails (as determined by us) or sell access to any subdomains or emails.

License. By submitting Content to Rivhit, you grant Rivhit and the Users you’re sharing files with, a worldwide, royalty-free, and non-exclusive license to read, view, modify, edit and adapt the Content solely for the purpose of processing your files as you agreed upon with the Users you shared your files with. This license also allows Rivhit to analyze your files for the purpose of service improvements and security.

Removing Content. If you delete Content, we will use reasonable efforts to remove it from Rivhit, but you acknowledge that caching or references to the Content may not be made immediately unavailable.

Prohibited Uses. By using Rivhit, you represent and warrant that your Content and conduct is legal and not harmful in any way.

HTTPS. By signing up and using a custom domain on Rivhit, you authorize us to act on the domain name registrant’s behalf (by requesting the necessary certificates, for example) for the sole purpose of providing HTTPS on your website.

Domain Names. Your use of your domain name is also subject to the policies of the Internet Corporation for Assigned Names and Numbers (“ICANN”). You can read about [your rights and responsibilities as a domain name registrant](#) under ICANN’s Registrar Accreditation Agreement and about [domain name registration generally](#).

If the domain name registration information you've provided differs from the Rivhit account holder's information, we consider the administrative contact in the domain's WHOIS records (the contact information provided on Rivhit as part of the domain registration process) to be the owner of the domain, with full authority to manage the domain.

Copyright Infringement and DMCA Policy

If you believe that material located on or associated with Rivhit product or service violates your copyright, please notify us at rivhit@Rivhit.com. We will respond to all such notices, including as required or appropriate by removing the infringing material or disabling all links to the infringing material. We will terminate a user's access to and use of the service if, under appropriate circumstances, the user is determined to be a repeat infringer of the copyrights or other intellectual property rights of Rivhit or others. In the case of such termination, we will have no obligation to provide a refund of any amounts previously paid to us.

Intellectual Property

The Agreement does not transfer from Rivhit to you any Rivhit or third party intellectual property, and all right, title, and interest in and to such property will remain (as between the parties) solely with Rivhit. Rivhit, the Rivhit logo, and all other trademarks, service marks, graphics, and logos used in connection with Rivhit or our Services, are trademarks or registered trademarks of Rivhit or Rivhit's licensors. Other trademarks, service marks, graphics, and logos used in connection with our Services may be the trademarks of other third parties. Your use of our Services grants you no right or license to reproduce or otherwise use any Rivhit or third-party trademarks.

Third-Party Services

In using the Services, you may enable or use services, products, software, embeds, or applications developed by a third party or yourself ("Third Party Services"). If you use any Third Party Services, you understand that:

- Third Party Services are not vetted, endorsed, or controlled by Rivhit.
- Any use of a Third Party Service is at your own risk, and we shall not be responsible or liable to anyone for Third Party Services.
- Your use is solely between you and the respective third party ("Third Party") and will be governed by the Third Party's terms and policies. It is your responsibility to review the Third Party's terms and policies before using a Third Party Service.
- Some Third Party Services may request or require access to your (yours, your users', partners' or customers') data. If you use the Third Party Service or grant access, your data will be handled in accordance with the Third Party's privacy policy and practices. We do not have control over how a Third Party Service may use your data. You should carefully review Third Party Services' data collection, retention, and use policies and practices before enabling Third Party Services.
- Third Party Services may not work appropriately or to your requirements, and we may not be able to provide support for issues caused by any Third Party Services.
- If you have questions or concerns about how a Third Party Service operates, or need support, please contact the Third Party directly.

In rare cases, we may at our discretion, suspend, disable, or remove Third Party Services from your account or website.

Termination

We may terminate your access to all or any part of our Services at any time, with or without cause, with or without notice, effective immediately. We have the right (though not the obligation) to, in our sole discretion, (i) reclaim your username, organization name, or subdomains, and any of your account details, due to prolonged inactivity, (ii) refuse or remove any content that, in our reasonable opinion, violates any Rivhit policy or is in any way harmful or objectionable, (iii) ask you to make some adjustments, restrict the resources your account uses, or terminate your Services, if we believe your account's storage or bandwidth usage is out of hand and burdens our systems (which is rare), or (iv) terminate or deny access to and use of any of our Services to any individual or entity for any reason. We will have no obligation to provide a refund of any amounts previously paid.

If you wish to terminate the Agreement or your Rivhit account, you may simply discontinue using our Services, or, if you are using a paid service, you may cancel at any time, subject to the Fees, Payment, and Renewal section in these Terms.

All provisions of the Agreement which by their nature should survive termination shall survive termination, including, without limitation, ownership provisions, warranty disclaimers, indemnity, and limitations of liability.

Disclaimer of Warranties

Our Services are provided "as is." Rivhit and its suppliers and licensors hereby disclaim all warranties of any kind, express or implied, including, without limitation, the warranties of merchantability, fitness for a particular purpose and non-

infringement. Neither Rivhit nor its suppliers and licensors make any warranty that our Services will be error-free or that access thereto will be continuous or uninterrupted. You understand that you download from, or otherwise obtain content or services through, our Services at your own discretion and risk.

Jurisdiction and Applicable Law.

Except to the extent any applicable law provides otherwise, the Agreement and any access to or use of our Services will be governed by the laws of the state of Israel, excluding its conflict of law provisions. The proper venue for any disputes arising out of or relating to the Agreement and any access to or use of our Services will be the state and federal courts located in Tel-Aviv, Israel.

Arbitration Agreement

Except for claims for injunctive or equitable relief or claims regarding intellectual property rights (which may be brought in any competent court without the posting of a bond), any dispute arising under the Agreement shall be finally settled in accordance with the Comprehensive Arbitration Rules of the Judicial Arbitration and Mediation Service, Inc. ("JAMS") by three arbitrators appointed in accordance with such Rules. The arbitration shall take place in Tel-Aviv, Israel, in the English language and the arbitral decision may be enforced in any court. The prevailing party in any action or proceeding to enforce the Agreement shall be entitled to costs and attorneys' fees.

Limitation of Liability

In no event will Rivhit, or its suppliers, partners, or licensors, be liable with respect to any subject matter of the Agreement under any contract, negligence, strict liability or other legal or equitable

theory for: (i) any special, incidental or consequential damages; (ii) the cost of procurement for substitute products or services; (iii) for interruption of use or loss or corruption of data; or (iv) for any amounts that exceed \$50 or the fees paid by you to Rivhit under the Agreement during the twelve (12) month period prior to the cause of action, whichever is greater. Rivhit shall have no liability for any failure or delay due to matters beyond their reasonable control. The foregoing shall not apply to the extent prohibited by applicable law.

Indemnification

You agree to indemnify and hold harmless Rivhit, its contractors, and its licensors, and their respective directors, officers, employees, and agents from and against any and all losses, liabilities, demands, damages, costs, claims, and expenses, including attorneys' fees, arising out of or related to your use of our Services, including but not limited to your violation of the Agreement or any agreement with a provider of third-party services used in connection with the Services, Content that you post, and any e-commerce activities conducted through your or another user's website.

Economic or Trade Sanctions

You expressly represent and warrant that your use of our Services and/or associated services and products is not contrary to applicable U.S., EU, or Israeli Sanctions or Trade Bans. Such use is prohibited, and we reserve the right to terminate accounts or access to those in the event of a breach of this condition.

Data Processing Agreement

If you need a Data Processing Agreement with us for the GDPR requirements that apply to us as a data processor for your Content, please send your request to rivhit@Rivhit.com.

Translation

These Terms were originally written in English (US). We may translate these terms into other languages. In the event of a conflict between a translated version of these Terms and the English version, the English version will control.

Miscellaneous

The Agreement constitutes the entire agreement between Rivhit and you concerning the subject matter hereof. If any part of the Agreement is held invalid or unenforceable, that part will be construed to reflect the parties' original intent, and the remaining portions will remain in full force and effect. A waiver by either party of any term or condition of the Agreement or any breach thereof, in any one instance, will not waive such term or condition or any subsequent breach thereof.

You may assign your rights under the Agreement to any party that consents to, and agrees to be bound by, its terms and conditions; Rivhit may assign its rights under the Agreement without condition. The Agreement will be binding upon and will inure to the benefit of the parties, their successors, and permitted assigns, and the kind of companies we look up to.